

08/11/2022 MyChildAtSchool

Dear Parent/Carer,

As a school, we understand how important home-school communication is, and how much parents/carers benefit from having access to information relating to their child's time at school. We have listened carefully to feedback and as a result, are introducing a new system to make information more easily accessible and improve how we communicate with you.

There are currently a number of different apps and websites, each with different usernames and passwords to be remembered. We have invested in a new app, **MyChildAtSchool** which provides of the following services in one place:

- Communications about your child and general announcements
- Attendance messaging and records
- Behaviour records
- School reports/assessment data
- Data collection/consents
- School shop/payments
- Dinner money payments
- Timetables
- Clubs and trips

We would encourage all parents and carers to register as soon as possible, and ensure that they can access the app before this date to allow us to support with any problems or queries and prevent any potential disruption for you.

We will be closing MyEd, ParentPay\* and SIMS Parent App.

Dinner money payments will transfer to the app on Tuesday 15<sup>th</sup> November; **you will not be able to use ParentPay for dinner money payments after this date**. All existing balances will transfer to MyChildAtSchool on this date.

\*If you have already started paying for a trip on ParentPay, all remaining payments for this trip will continue to be made on ParentPay; all new payment items will be on MyChildAtSchool.

You will receive an email containing the school ID number, your username and a unique invitation code; this information will allow you to create a password and get started with the app.

When signing in, use your **username** as included in the invitation email, not your email address to sign in (iPhones can automatically fill in the email address, which will not let you sign in).

An email address has been set up for any enquiries or support requests:

[mcas@chaseterraceacademy.co.uk](mailto:mcas@chaseterraceacademy.co.uk)

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The app is available on Android and iPhone or can be accessed via a website on a computer.

Further information and direct links to download the app can be found by scanning this QR code, or by visiting the school website or by searching your app store for MyChildAtSchool.



Kind Regards,

Mr O Cooper



Network and Facilities Co-ordinator