

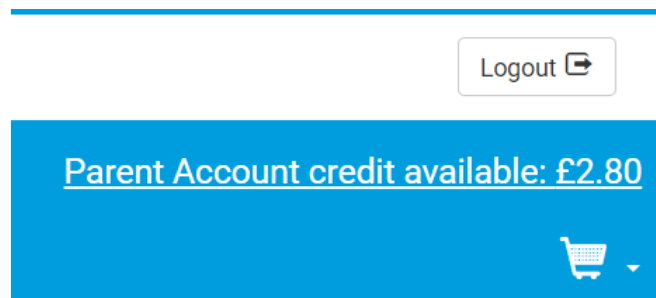
6th December 2023

Dear Parents/Carers,

RE: IMPORTANT NOTICE - WITHDRAWAL OF FUNDS FROM PARENTPAY ACCOUNT

We would like to bring to your attention an important update regarding the payment system we use for school-related transactions. For some time now, we have been utilising the MyChildAtSchool app, which seamlessly integrates with Bromcom Payments.

Our partnership with ParentPay has now come to an end. If you have any remaining funds left in your Parent Pay account, the balance will show in the top right corner (under the logout button) as shown below:



Please withdraw this balance by 14 December 2023 as access to these funds will be discontinued after this date. If you have no balance showing, you do not have any funds that need to be withdrawn.

Moving forwards, all payments must be made exclusively through the MyChildAtSchool app. If you encounter any challenges or have questions, please feel free to contact us at office@chaseterraceacademy.co.uk.

We appreciate your understanding and cooperation in this matter.



Your sincerely,

Mrs S Morgan
Business Manager