

29th January 2024

Dear Parents/Carers,

PARENT FEEDBACK UPDATE

We hope this letter finds you well. We would like to express our sincere gratitude for your active participation in the recent parent survey and attendance at the parent forums. Your valuable feedback has played a pivotal role in shaping our commitment to delivering the best possible education for your child(ren). We would like to take the opportunity to inform you of some of the changes we have implemented following your suggestions.

Improved Communication

To address concerns about effective communication, we have appointed a full-time Marketing and Communications Assistant. This role is dedicated to increasing our capacity to share information regularly and celebrate the positive happenings at our school. Information and updates are consistently posted on the '[Latest News](#)' section of our [website](#), [Facebook](#), and [X](#) (previously Twitter).

For urgent messages and individual communications about your child, we now use MCAS (My Child at School) to directly reach contacts registered with the school. To read further guidance on how to receive messages from the school, click [here](#).

Enhanced Contact Information

In response to your feedback on difficulties in knowing who to contact, we have created a 'Who to Contact' webpage accessible [here](#). This page provides a summary of staff members and their contact details, encouraging direct email communications for any concerns or to share positive news. In the first instance please contact the relevant year team or form tutor.

Toilet Facilities and Renovations

When addressing concerns about toilet facilities, we have implemented a brief lock of toilets following break and lunchtime for safety checks (ensuring that all pupils have arrived to lesson for registration) and cleaning. Furthermore, we have engaged with an architect to design and cost the refurbishment of all toilet rooms in the main school building, providing our pupils with improved facilities. It is our ambition, subject to final costings and approval from the Local Governing Body that renovations are completed by 1 September 2024.

Our Pupil Leadership Team are working with our Business and Premises Manager, who will also be present at the next Parent Forum in March to collate parental ideas and feedback as part of this exciting project.

Additional Seating

To address the concern of insufficient seating for your child(ren) at break and lunchtimes, we have placed an order for additional tables and chairs, which will be available following the upcoming half-term break.

Curriculum Delivery

To provide more clarity on our curriculum delivery, we have updated the curriculum page on our school website [here](#) with curriculum implementation plans and knowledge organisers for each subject and year group. We are also working towards a curriculum focus on our social media pages.

In further response to your feedback, we have rescheduled the next Parent Forum from Thursday 14th March to **Wednesday 13th March at 5pm - 6pm in the library**. We look forward to welcoming you and addressing any further concerns or suggestions you may have.

We appreciate your ongoing support.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'M Newman', with a horizontal line extending to the right.

Mr M Newman
Deputy Headteacher