

Student Support Officer Support Staff



Bridge Cross Road
Burntwood
Staffordshire
WS7 2DB
Tel: 01543 682286
Email: office@chaseterraceacademy.co.uk

Student Support Officer Permanent

Salary: Grade 6 £27,254 - £30,024 per annum
pro rata actual salary £23,667 - £26,072 per annum

John Taylor Multi Academy Trust (JTMAT) believes in the power of education to improve lives – and the world. As a partner academy in JTMAT, we are seeking to appoint a Student Support Officer to provide pastoral support within the pastoral team. The role will involve building positive relationships with students, parents and carers and other professionals to provide the best platform of support for our pupils and our team.

The successful candidate will share our inclusive ethos which creates a well-ordered, highly supportive and respectful learning environment, where diversity is celebrated and pupils are treated as individuals.

If you have a passion for excellence and share our vision, we can offer you the opportunity to be part of a successful and progressive Trust, which is committed to ensuring learning is at the heart of all we do.

If you want to discuss this role, please contact Mrs Sharon Jones (Head's PA) by telephoning 01543 682286 or via Email: s.jones@chaseterraceacademy.co.uk

Completed application forms should be emailed to recruitment@chaseterraceacademy.co.uk
Only fully completed application forms will be submitted for shortlisting. CVs will not be accepted.

Closing date: 12 noon on Monday 29th June 2026
Selection/Interview: w/c 29th June 2026

This post is exempt from the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 (2013 and 2020). This means that certain convictions and cautions are considered 'protected' and do not need to be disclosed to employers, and if they are disclosed, employers cannot take them into account.

Guidance about whether a conviction or caution should be disclosed can be found on the Ministry of Justice website: <https://www.gov.uk/government/publications/new-guidance-on-the-rehabilitation-of-offenders-act-1974>

Please note if you are shortlisted, an online search will be carried out before interview which may identify any incidents or issues that have happened, and are publicly available online, which we might want to explore with you at interview. Please review our Privacy Notice for Job Applicants for the lawful basis for processing and retention.

John Taylor MAT is committed to safeguarding and promoting the welfare of children and young people/vulnerable adults and expects all staff and volunteers to share this commitment. Pre-employment checks include an enhanced disclosure and barring service check as a requirement of this post. Our Safeguarding Policy is available on our website, and we encourage applicants to review it before applying.

Please review our Recruitment Pack on the school website before submitting your application.